

# Servicenow. PARTNER MICRO ASSESSMENT

### OPTIMIZE YOUR SERVICENOW PLATFORM

Digital transformation often starts with ITSM (IT Service Management), but it shouldn't end there. IT must be capable of extending digital excellence to every business process and every business unit across the enterprise: Operations. HR. Finance. Manufacturing. Supply chain. The Now platform from ServiceNow is a superior solution for expanding digital excellence. However, to truly harness the power for the ServiceNow platform it must be deeply integrated into your business. That's where XenTegra can help.



## WHY XENTEGRA

- Commitment & Vision
- Cost Optimization
- Technology Adoption
- The Partner for all ServiceNow Services

### **OBJECTIVES**

#### **Align with Organizational Goals**

Each MicroAssessment starts with a review of your organization's goals and challenges so our recommendations can be tailored to your specific needs

#### **Evaluate Existing Implementation**

XenTegra will support your administrators in the execution of Instance Scans and CMDB

Health Checks on your existing instance. XenTegra will review the results of these scans to deliver recommendations pertaining to your specific implementation

#### ServiceNow License Review

XenTegra will review your current licensing utilization to identify areas where you can maximize your investments

## DELIVERABLES

Streamlined recommendations for adopting technical best practices within your ServiceNow environment

Practical suggestions to fully leverage your platform investment

A prioritized plan to optimize your platform, address pain points, and support your organization's objectives