

# XenTegra

## PARTNER MICRO ASSESSMENT



### OPTIMISE YOUR SERVICENOW INSTANCE MORE EFFICIENTLY AND BETTER THAN EVER!

Digital transformation often starts with ITSM (IT Service Management), but it shouldn't end there. IT must be capable of extending digital excellence to every business process and every business unit across the enterprise: Operations. HR. Finance. Manufacturing. Supply chain. The Now platform from ServiceNow is a superior solution for expanding digital excellence.

### OBJECTIVES

- 1. Align with Organizational Goals**
  - a. Each MicroAssessment kicks off with a review of your organization's goals and pain points so that our recommendations can be tailored to your specific needs.
- 2. Evaluate Existing Implementation**
  - a. XenTegra will support your administrators in the execution of Instance Scans and CMDB Health Checks on your existing instance.
  - b. XenTegra will review the results of these scans to deliver recommendations pertaining to your specific implementation.
- 3. ServiceNow License Review**
  - a. XenTegra will review your current licensing utilization to identify areas where you can Maximize your investments.

### WHAT YOU RECEIVE

1. Actionable recommendations for adopting technical best practices within your ServiceNow environment
2. Actionable recommendations to maximize your investment in the platform
3. A prioritized plan to optimize your platform, address pain points, and support your organization's objectives

### WHY XENTEGRA

- ✓ Commitment & Vision
- ✓ Cost Optimization
- ✓ Technology Adoption
- ✓ The Partner for all ServiceNow Services